



Presented to

STN- 0551

Iberia Airport Services

On the occasion of their ISAGO Station Registration at

Bilbao, Spain – Bilbao Airport (BIO)

under the

IATA SAFETY AUDIT FOR GROUND OPERATIONS PROGRAM

In the following operational disciplines

Organization and Management (**ORM**)
Load Control (**LOD**)
Passenger and Baggage Handling (**PAB**)
Aircraft Handling and Loading (**HDL**)
Aircraft Ground Movement (**AGM**)

Registration is valid until November 6, 2017
in accordance with the provisions of the ISAGO Program Manual

Captain Gilberto López Meyer
Senior Vice President
Safety & Flight Operations