



THE INTERNATIONAL CERTIFICATION NETWORK

# CERTIFICATE

**IQNet and  
AENOR**

hereby certify that the organization

**IBERIA LINEAS AEREAS DE ESPAÑA SOCIEDAD ANONIMA OPERADORA  
(Dirección General de Aeropuertos)**

A)  
AV DE LA HISPANIDAD, S/N EDF CASABLANCA  
28042 - MADRID  
España

SEE ADDRESSES SPECIFIED IN ANNEX

for the following field of activities

- A) Passengers and ramp handling services.
- B) Passengers handling services.
- C) Assistance to persons with reduced mobility (PRM's).

has implemented and maintains a

**Quality Management System**

which fulfills the requirements of the following standard

## ISO 9001:2008

Issued on: 2000-06-21

Renewed on: 2012-07-25

Validity date: 2015-07-25

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*Michael Drechsel*  
President of IQNet

*Avelino BRITO*  
Chief Executive Officer



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