

Environmental Performance

Iberia Airport Services

IBERIA
AIRPORT SERVICES

IBERIA

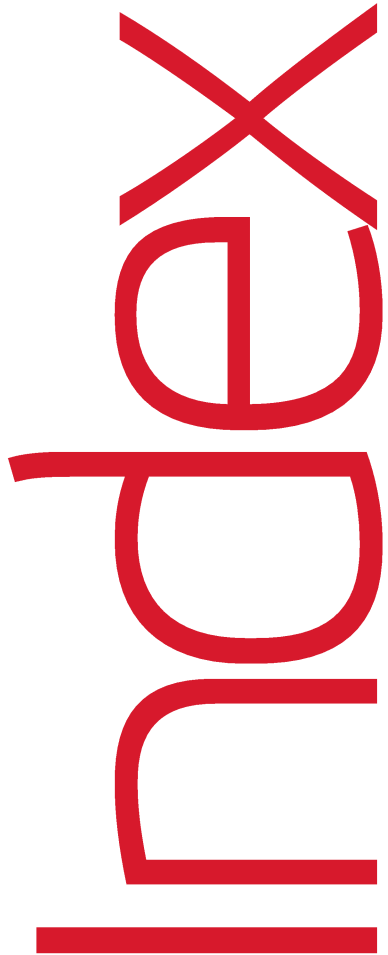
EC-NVR

15.03.23



Introduction

We present the monitoring and measurement of our environmental performance in the year 2022



01 Activity

02 Development

03 Environmental
Management

04 Objectives

01 Activity

- Company Service
- Passenger Service

02 Development

- Technological Innovation
- Environmental Awareness

03 Environmental Management

- EMS
- Monitoring & Measurement
- Stations Network

04 Objectives

- Corporate
- Conclusion

Activity

01

In our Airports

Company&Passenger Service

We served 88.4 million customers last year across the 150 airlines we handle at our 29 Spanish airports. This total is 88.8 percent more than in 2021, and only 12.7 percent less than the figures recorded before the pandemic, in 2019, which shows the accelerated recovery of the sector.

In addition, we served 316 421 aircraft - 88.8 percent more than in 2021 (-12.4 percent vs 2019), handled 52 million baggage - 57.7 percent more than in 2021 (-8.6 percent vs 2019) and handled more than 362 847 tons of cargo, 7.6 percent more than in 2021 (-9.6 percent vs 2019).



Development

or



Technological Innovation

Over the last year



We have strengthened our collaboration with the main manufacturers of ground equipment in the sector to lead tests with electric equipment in airports such as Mallorca, Malaga, Barcelona and Madrid.

In recent months Iberia Airport Services has opted for electric technology for its equipment, testing different manufacturers and has developed an innovation process incorporating new vehicles, improving its own, always aligned with operational improvement and with the commitment to reduce emissions and noise within the airport environment.



Iberia Airport Services ha implementado tecnología de push back eléctrico manejado por control remoto para remolcado de avión de la flota A220/A319/A320/A321 y B737.

This process has made Iberia Airport Services the first operator worldwide to carry out the Handling operation with a remote-controlled electric push-back also for the CRJ fleet of regional aircraft up to 100 seats.

Another example of this is the installation of catalytic converters in motorized equipment, which have improved the combustion process and, consequently, have led to significant fuel and pollutant emission savings of up to 8%.

We are carrying out a responsible renewal of our uniforms, a project that we share with Envera for the integration of all people and in which collaboration of the employees is fundamental, handing in the old garments so that they can be reused or recycled, promoting the circular economy.



Enviromental Awareness

Energy efficiency and carbon footprint reduction are at the forefront of many companies' strategies. At Iberia, this commitment is strengthened both in its Handling activity and in the rest of its businesses. With measures such as this, the effort is beginning to bear fruit:



The Iberia Forest is located near the urban area of the Madrid municipality of Paracuellos del Jarama, creating a natural space to be enjoyed by its residents, significantly improving air quality in the vicinity of Adolfo Suarez Madrid-Barajas airport, and which in the future will be visible from the air to the millions of passengers arriving or departing from the airport. It covers an area of eight hectares and already has more than 4,000 trees planted in three phases by company employees. It is a plantation with specimens of various plant species from the area, such as poplars, elms, junipers, holm oaks and pines, to promote biodiversity and prevent soil erosion.

Environmental Management

03

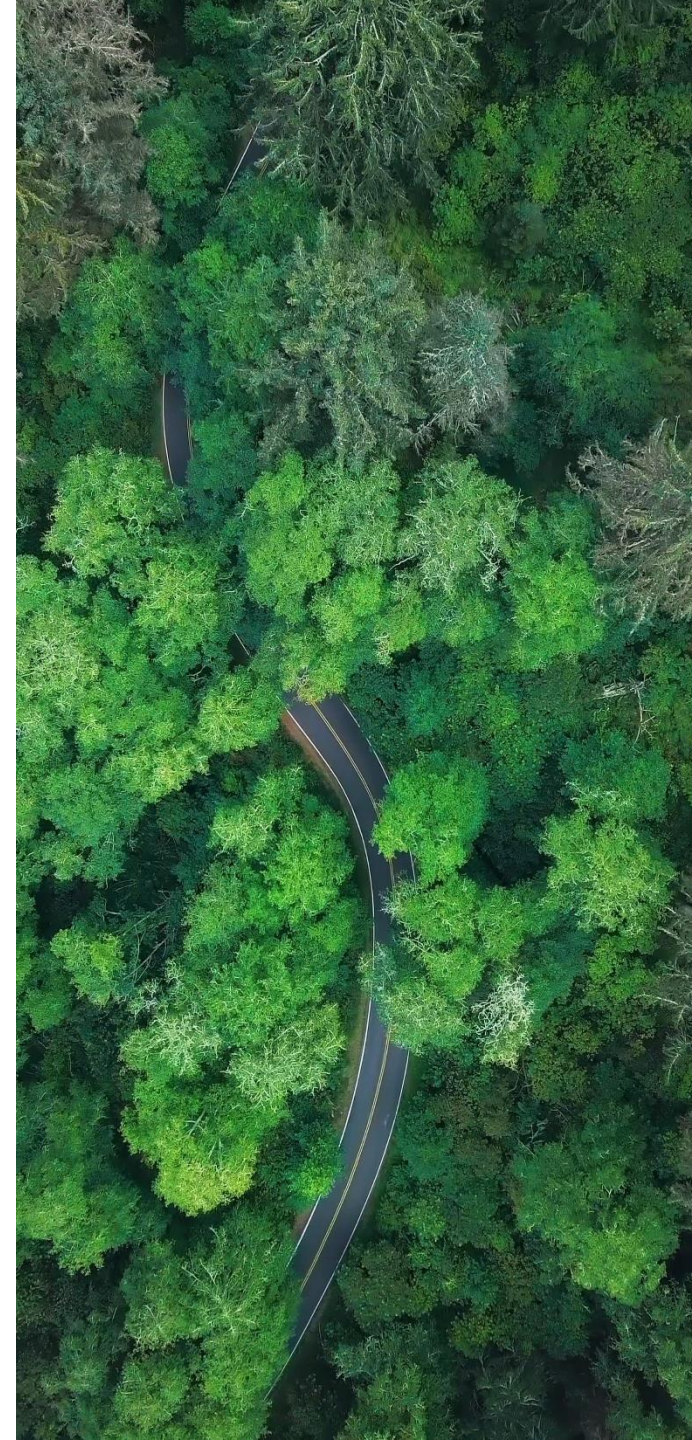
EMS

Enviromental Management System

Based on environmental legislation and in order to support environmental protection, Iberia Airport Services has established, documented and implemented an Environmental Management System (EMS), in accordance with the requirements of **ISO 14001:2015**.

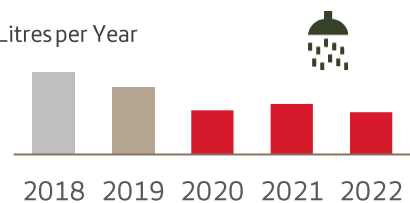


It is a tool with which we monitor and measure significant **direct and indirect environmental aspects**, control the legal and operational requirements of our organisation and also acts to prevent and improve our environmental performance.

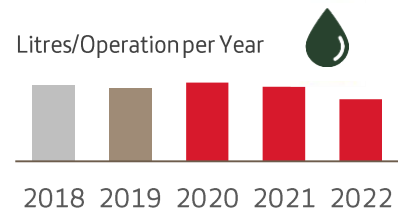


Monitoring & Measurement

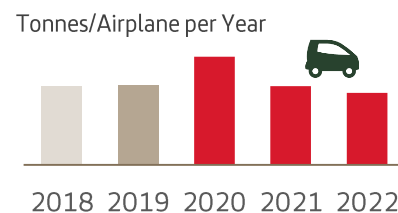
Water Consumption



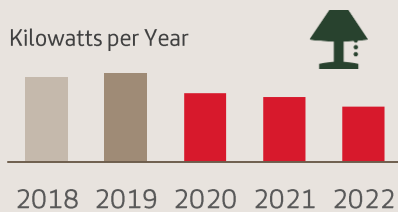
Fuel Consumption



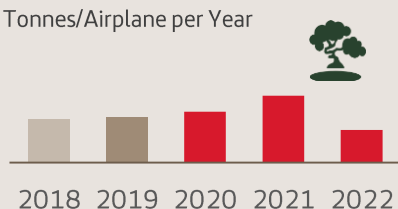
CO2 Emissions per Operation



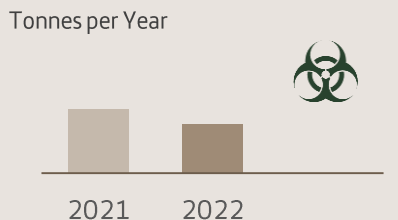
Electrical Power Consumption



Paper Consumption



Hazardous Waste



We show the results of the effectiveness of our environmental management system in recent years once the aspects that need to be assessed have been identified.

Stations Network

We promote the recognition of our brand as an environmentally friendly organisation in the airports of the national network where we carry out our Handling assistance activity.



Objectives

04



Based on **the Iberia Group's corporate objectives** and the values defined by the company, Iberia Airport Services is an important part of the recognition of our Company as the most punctual airline in Europe in 2022. In our commitment to the environment, we have set ourselves the following priorities:

- Comply with environmental legislation.
- Raise awareness of the importance of reducing our environmental impact.

- Implement efficient management models to continue improving the development of our activity.

- Promote the internal reduction of gas emissions:

We are committed to achieving net zero emissions by 2025 and to this end we plan to renew more than 7,000 pieces of equipment to electrify 80% of its vehicle fleet in the coming years.

- Collaborate with organisations to the same end.

Our Environmental Improvement Plan



Our aims are compatible with the strategic direction and aligned with the commitments made by the group organisation on environmental policy.